

**UPDATE ON COVID 19 PANDEMIC AND NATIONAL LOCK-DOWN
WEDNESDAY April 8TH 2020**

Dear Fellow Owner/Member

Your committee have asked me to post this up-date on our website so you can all understand the Club's current position.

We were variously instructed by Cumbria County Council, the Police and the National Park Authority to close the resort with immediate effect from Monday 23rd March. Both the Whitewater Hotel and Cascades Leisure centre are also closed.

The staff have been sent home and currently the Coach House is closed and unmanned. That means that all the documentation for the end of year reports and AGM are currently sitting in boxes in the now empty Coach House and it goes without saying that the AGM scheduled for Friday 24th April will not now take place.

We have put the staff on furlough and are entering into the Government scheme whereby 80% of the wage bill will be paid by central government. We have taken advantage of SLDC's [South Lakeland District Council] rate relief scheme, cancelled all contracts for planned works and ceased payments to Heritage for use of the Leisure Centre.

Members and guests who have been unable to take up their weeks, will not be offered a refund but we will attempt to facilitate weeks lost later on. We are asking members to carry on paying their maintenance fees in the normal time frame even if it proves impossible to honour the exact weeks at the given time.

It is my very sad duty to have to inform you all that our former Resort Manager Jim Godwin succumbed to the virus last week and died last Wednesday morning in Furness General Hospital. Our thoughts are very much with Rachel and the family at this terrible time.

Like you all, I have absolutely no idea when this is all going to end or indeed what kind of regime will apply when we are finally permitted to re-open. All I can say for now is that your committee will do its very best to keep you abreast of developments and when we can return to business as usual you will be the first to hear.

There is no point ringing the Coach House at the moment, as there is no one there to take your call. However, you can contact us by email but there may be a delay in getting back to you.

Take good care of yourselves - follow the Government advice and stay isolated, and hope, like me, that this terrible episode, unique in our lives, comes to an end as soon as possible.

Wally Francis - Chairman

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