



## Alert: Timeshare Claims Cold Callers using false identities August 6, 2020

Consumers have advised that they are increasingly being cold called by people that initially identify themselves as KwikChex or a purported 'official authority'. They have claimed to be from (for example), 'The Timeshare Council' or consumer protection organisations or law firms or court representatives, citing supposed cases that have already taken place which entitle the consumers called to a large compensation sum upon payment of an administrative fee. Consumers are asked to be on guard against these deceptive practices and to report them whenever they occur.

**For further information, please click the link below:**

<https://timesharetaskforce.org/2020/08/04/timeshare-claims-cold-callers-using-false-identities-including-initially-claiming-to-be-kwikchex/>

### **TIMESHARE CLAIMS COLD CALLERS USING FALSE IDENTITIES, INCLUDING INITIALLY CLAIMING TO BE KWIKCHEX**

Consumers have advised that they are increasingly being cold called by people that initially identify themselves as KwikChex or a purported 'official authority'. They have claimed to be from (for example), 'The Timeshare Council' or consumer protection organisations or law firms or court representatives, citing supposed cases that have already taken place which entitle the consumers called to a large compensation sum upon payment of an administrative fee. They also often state that the consumer telephone number was obtained through a 'European Timeshare Owner Register'.

We ask consumers to be on guard against these deceptive practices and to report them whenever they occur. If you have received such calls and would like assistance in taking action please contact KwikChex using the following:

Online – via Timeshare Business Check <https://timesharebusinesscheck.org/free-assistance/>

By phone via the UK Timeshare Helpline: 0044 (0)1823 510625

KwikChex services are free to consumers and are vetted and approved by Trading Standards.